

BALDWIN COUNTY FACILITY AND SERVICE MODIFICATIONS DUE TO COVID – 19

Last Updated 3/25/20 11:20

ABSENTEE VOTING- We continue to process applications and ballots for absentee voting. Persons seeking entry to the Absentee Election Manager's Office may be screened for COVID-19 and persons exhibiting symptoms may be refused entry. **Contact us at 251.937.0261**

ACCOUNTING - Staff is available by phone but facility closed to the public.

ADMINISTRATION - Staff is available by phone or [email](#). [Live Oak Landing payments can be mailed](#). **Contact us at 251.937.0264.**

ALABAMA DEPARTMENT OF PUBLIC HEALTH – Both facilities in Robertsdale (within facilities owned and operated by Baldwin County) will remain open to the public. **Call 251.947.3618**

ALEA/DRIVER'S LICENSE TESTING/ REINSTATEMENT/ STAR ID- Baldwin County offices closed. Road tests have been suspended for the entire state. Reinstatement offices closed statewide. View ALEA update here: <https://www.alea.gov/news/alea-continues-modify-its-driver-license-division-operations-response-covid-19> Boating License info can be found here: <https://www.alea.gov/news/alea-adds-vessel-license-its-online-services-lineup>. **Contact the Mobile District office at 251-660-2330.**

ARCHIVES - Staff available by phone but facility closed to public. **Contact us at 251.580.2528.**

ANIMAL SHELTER - Closed to the public. Adoptions temporarily suspended. Staff will respond as able to reports of strays and aggressive animals. Volunteers should not report until further notice. Adoption events cancelled until further notice. **Contact us at 251.972.6834**

BRATS - All non-essential routes cancelled. Emergency (dialysis, school, medical and nutrition routes) continue to run. Courier will continue to run. Staff available via by phone but facility closed to face to face interaction. **Contact us at 251.972.6817.**

BUILDING DEPT - [We now offer online permitting!](#) Even though our facility is closed to the public, our staff is still working. We also encourage emailing or mailing plans and other requests. There are drop boxes at the Foley, Fairhope, and Bay Minette locations to leave documents for the department. Inspectors practice social distancing as they continue to go to job sites. **Contact us at 251.943.5061.**

BUILDING MAINTENANCE - Practicing social distancing while otherwise operating as normal.

COUNCIL ON AGING - We have suspended all face to face contact. However employees are available by [phone or email](#). Curbside pickup for meals will continue at the Loxley S.A.I.L Center. (251-964-5330). Pharmacy pick up is curbside only. AARP tax aid appointments are cancelled, for the latest information on AARP go to www.aarpfoundation.org/tax help. **Contact us at 251.972.8506.** clients needing to drop off paperwork for the Council on Aging can use the Solid Waste drop box located at the main entrance at Central Annex in Robertsdale.

CORONER- Open, but very limited public access. **Contact us at 251.970.4051.**

[COURT](#) - Staff in office and available by phone or email. The Circuit Clerk's Office is not open for face to face interaction. Court cases from March 16th thru April 16th will be rescheduled and you will receive notice of new dates in the mail. Emergency cases will still be heard (P.F.A., Restraining Orders, Bond Hearings, DHR Hearings). Security will limit access to courthouse. Attorneys, parties, witnesses must have case number at the door to be allowed in. Security will verify. Contact your attorney, not the courts, if you have further questions.

[DISTRICT ATTORNEY](#)- Staff in office and available by phone or email but closed to the public. **Contact us at 251.937.0274.**

[HIGHWAY](#) - Staff in office and available by phone and email but facilities are closed to face to face interaction. **Contact us at 251.937.0371.**

[JAIL / CORRECTIONS COMMAND](#) - Baldwin County Sheriff's Corrections Center inmate visitation cancelled until at least April 1st. The visitation lobby is closed to public access. Offsite video visitation will remain as usual.

[JUVENILE DETENTION CENTER](#) - Our facility is closed to the public but staff can be reached by phone . Attorneys will be allowed. No visitation at this time. **Contact us at 251.580.2540.**

LAW LIBRARY - Closed at this time.

LEGISLATIVE DELEGATION – Baldwin County offices closed at this time.

[PARKS](#) – County parks and boat launches remain open to the public. However no field trips and all visitors must follow CDC Coronavirus Guidance. All county owned beach access points and parking lots down Ft. Morgan road are closed. **Contact us at 251.943.5061.**

[PASSPORT OFFICES](#)- Currently open for limited service. However anyone seeking entry to a County owned facility may be screened for COVID-19 and persons exhibiting symptoms may be refused entry. We strongly recommend that you call first to confirm availability. **Contact us at 251.937.9561.**

[PLANNING AND ZONING](#) - Our offices are closed for face to face interaction however staff is still available via phone or email. Documents or requests can be emailed to llee@baldwincountyal.gov. There are also document drop boxes in Foley, Robertsedale and Bay Minette (Drop box located outside Bay Minette Building Department) **Contact us at 251.972.1655**

[PROBATE](#) – Our facilities are closed for face to face interaction however our staff is still available to serve you via phone or email and many of our services are also offered online or through the mail. [Alabama has granted an extension for March tag renewals and for new vehicle registrations.](#) [Citizens can renew tags online](#) or through the Baldwin County commission mobile app. **Contact us at 251.937.0260.**

[Probate Court](#) - Cases will be rescheduled. **Contact us at 251.937.0260.**

[PURCHASING](#) - Closed for face to face interaction however our staff is available to assist over the phone. **Contact us at 251.580.2520.**

[REVENUE](#) – Our staff is still available to serve you via phone, [email](#) or mail but our offices are closed for face to face interaction. **Contact us at 251.937.0245.**

[SALES AND USE TAX](#) - Our offices are closed for face to face interaction but we are available to assist via phone, email or mail. Mail all correspondence to: Sales and Use Tax. PO Box 189, Robertsdale, AL. 36567. **Contact us at 251.937.9561**

[SHERIFF](#) - The Baldwin County Sheriff's Office remain operational however some support services are currently not available to the public. Our Civil Division offices are all closed Friday 3/20/20 until further notice. **To reach Sheriff's Dispatch call 251.937.0202.**

[SOLID WASTE](#) - Collection routes continue to operate as normal, however pickup times on your designated day may be earlier or later than usual. Please have cards curbside no later than 6:30 AM and if it is not collected on your normal collection day, please leave curbside. All garbage will be collected by the end of business on Saturday at the latest. [Pay bills online](#) or by mail to: Solid Waste 22251 Palmer Street, Robertsdale, AL 36567. **Contact us at 251.972.6878.**

[Eastfork Landfill](#) (17917 CC Road) is temporarily closed. Magnolia, Macbride and Bay Minette Transfer Station remain open. **Contact us at 251.972.6878**

VETERANS AFFAIRS- Closed Statewide.