## BAIDWINCOUNTY Stalf Connected DECEMBER 2023

## HAPPY HOLIDAYS



# FROM THE BALDWIN COUNTY COMMISSION!



### A LETTER FROM THE BALDWIN COUNTY PERSONNEL DEPARTMENT

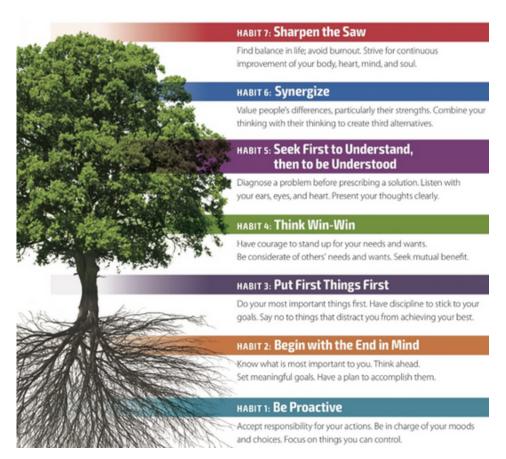
Hello Baldwin County Team!

We hope you all are enjoying the holiday season with friends and family.

Thank you to everyone that came to the 1st Employee Recognition Ceremony. It was so great to see all the accomplishments and work milestones celebrated and recognized in one place. We look forward to next year!

January starts the new year! We have so many great plans and things to come. A few things to look forward to:

- New Round of Management Fundamentals!! There will be one a month until October.
- A 9th course for the Management Program. Multi-Generational Workforce. This will vary from the one we have now and be directed towards leadership/management and their role in the ever-changing workplace.
- New Training!! 7 Habits of Highly Effective Employees. Created and based on the 7 Habits books by Stephen and Sean Covey.



Here are some things Personnel did this year!

#### **Recruiting/Retention:**

- 4,041 Applications received and processed
- 712 Interviews Conducted
- 135 New Hires with the Commission
- 102 Internal Promotions
- 11 Job Fairs Attended
- 3 Internships

#### **Training/Development:**

- 3 new training courses
- 3 current course complete revamps
- 7 BCC trainings led at other entities across the state
- 93 trainings led in-house
- Implementation of all day Orientation
- Coastal AL Workforce Alliance



#### Benefit/Payroll:

- Implemented Sick Leave Donation Policy
- Added Ambulance coverage to AirMed Benefit
- 88% of Employees received their insurance discount for completing their Biometric Screening.
- The Annual Employee Health Fair had more prizes than ever thanks to our generous sponsors.

#### General:

- Employee Survey 382 Responses (100 paper responses submitted)
- Text My Gov for emergency notifications from Personnel
- Started a Video Newsletter spotlighting departments/jobs/employees

#### **GAME:**

#### "Antics with Anthony!"

The first employee to find Anthony hidden in the newsletter **AND** email **Brittany Swartz** where he was found, will get a tiny prize! Don't be shy, you may have to **ZOOM IN**!





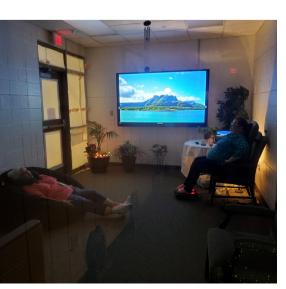
### CUSTOMER SERVICE WEEK FROM THE CITIZEN SERVICE CENTER

The 1st week of October has been designated as National Customer Service Week celebrating the importance of customer service and of the people who serve and support customers daily. It presented an excellent opportunity for many of our departments to demonstrate appreciation for their team, understanding that they play a crucial role in fulfilling the County Commission's mission of delivering customer-focused services.

The Citizen Service Center has been celebrating Customer Service Week for at least 15 years and here are some quotes from our 2 newest Customer Service Representatives:

Customer Service Week was a great week full of fun team-building exercises and a morale boost. It was an awesome week to remind us that our hard work, dedication, empathy, and the human touch still truly matters. – Wendy Sellers

Customer Service week was a great learning experience for me. I enjoyed the crafts, learning new techniques for dealing with stressful calls and taking the time to relax, breath, and stretch throughout the day; having gratitude, showing compassion, and using encouraging words for one another in the office and on the phone. This week was full of fun, laughter, and great food while gaining knowledge and self-confidence. – Tammy Monte







## BALDWIN COUNTY Staty Connected DECEMBER 2023

#### **CONGRATULATIONS ARE IN ORDER!**



## Congrations!



#### **CONGRATULATIONS ARE IN ORDER!**

Michelle Howard & Angel Madera completed the Fairhope Citizens Police Academy!



Michelle Howard
Commission Executive Assistant,
District 2



Angel Madera
Assessment Support Technician II Revenue Commission



## BALDWIN COUNTY

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DECEMBER 2023

#### **CONGRATULATIONS ARE IN ORDER!**



Keily Padgett, License Revenue Officer I at Foley Probate, wanted to share the news that she and her husband welcomed their little one on August 22, 2023 @ 9:22 pm.

He was born 6lb 14oz and 20 1/2in. long.

His name is John H. Padgett IV and "JJ" is his nickname.





After 25 years of service to the Baldwin County Commission, Sharon Hunt celebrated her retirement on August 31, 2023. Sharon was the Chief Deputy License Inspector with the Sales Tax Department. Sharon also received the Outstanding Contribution to County Revenue Officers across Alabama at the ACCA Convention in August. The award was presented by her peers within Alabama's County Government.

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MAKAYLA SHIVER ~
Finance & Accounting



SUSAN MARINO ~
CIS





**DERRICK CROCKER** ~ Building Maintenance



ADAM SCARBOROUGH ~ CIS





LANA LUNDY~
CIS



**BAY MINETTE ADMIN LADIES** 





**AP LADIES** 

## BALDWIN COUNTY Stay Connected DECEMBER 2023

#### BICENTENNIAL PARK HOSTS A CROSS COUNTRY RACE ~ TIM DOERR'S SON COMPETES

Bicentennial Park recently had over 250 visitors from all over the state to attend a Cross Country race on September 7th. The visitors were from 9 different schools. Runners competed in the boy's 1-mile run elementary, 2-mile run junior varsity, 3.6-mile run junior varsity, 5K run varsity, and girls competed in the 1-mile run elementary, 2-mile run JV, and 5K varsity run.

Escambia Academy (EA) from Atmore hosted 8 different schools from all over the state. The event had 3 races, a 1-mile elementary, 2-mile Junior Varsity race, Varsity 5k, and a Junior Varsity 3.6-mile run. EA was one of 9 teams that participated in the meet. The other teams included Bessemer Academy, Eastwood Christian, Evangel Christian, Ezekiel Academy, Heritage Christian, Snook Christian, The Lakeside School, and Wiregrass Kings.

Baldwin County had its own special connection to the meet. Tim Doerr, who works in the CIS department, took the day off to assist in setup and the race as his son Danny Doerr attends Escambia Academy (EA). Danny has taken a love of running over the past 3 years and this is only his second year running in Cross Country (XC). Danny placed 5th overall out of 34 other runners.

Danny wasn't the only Baldwin County resident to run. Scarlett Phillips, a 6th grader, did well placing 4th in the 1-mile elementary race.

Tim wanted to thank the Baldwin County Commission, the Archives Department, and all the staff who help keep the park looking magnificent daily. "I had so many folks from the other schools thank us for hosting the meet and commented on how beautiful the park was. Our goal is to invite a Mississippi and Florida school system to attend next year. Folks recognized the trees had Christmas lights and I was able to share about the lights the Commission put on each year. Although Danny didn't set a new personal record (PR) during the event due to an illness recently I know he will break it over the next few races." - Tim Doerr

Atmore Advance and Atmore News were taking pictures and those are now showing up on social media. I hope others see the park and take the opportunity to visit the park.

I will say being able to put a 10 top medal over my son's neck was my favorite part of the day.

Danny and I run the park at all hours of the day and always feel safe, well other than the flies attacking us during those seasonal times.





## PROBATE CELEBRATES: HALLOWEEN, BREAST CANCER AWARENESS, AND CUSTOMER SERVICE WEEK!

Members of the Fairhope Probate Office wore costumes on Halloween Day that were associated with some of the specialized plates that are offered for sale to customers. There was a nurse, firefighter, Alabama fan, and farmer just to name a few.





## BALDWIN COUNTY Stalf Connected DECEMBER 2023

### PROBATE CELEBRATES: HALLOWEEN, BREAST CANCER AWARENESS, AND CUSTOMER SERVICE WEEK!



Baldwin Probate staff were
encouraged to wear pink on Friday,
October 13th in recognition of
October being Breast Cancer
Awareness month. Shown here are
members of our Fairhope office
decked out in pink.



Pictured above is the Robertsdale Probate staff with their snacks and pizza in celebration of Customer Service Week. The Judge and Dean Mott provided a different treat each day including brownies, popcorn, cookies, candy, and pizza in recognition of the outstanding Probate staff.

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## BAID WIN COUNTY Stay Connected DECEMBER 2023

THERE'S STILL TIME TO VISIT THE DRIVE-THRU LIGHTS DISPLAY AT BICENTENNIAL PARK!



Nov. 27 - Dec. 30 5pm - 9pm

Drive -Thru CLOSED Dec. 8, 9, 24, 25 & 26



### REVENUE COMMISSION PARTICIPATES IN THE HAUNTED HAY RIDE!



Pictured L-R:
Sandra Jones, Wanda Schwartz, Victoria Waters (daughter of BRATS Employee), and
Barbara Hinote

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Download Baldwin Apps

Apple Store and Google Play



#### STAY CONNECTED WITH THE BALDWIN COUNTY APPS!

Did you know that there is a Baldwin County Commission App, Baldwin County Historic Tours App, BRATS Public Transportation App, and Baldwin County Sheriff's Office App? All of these apps can be downloaded via the Apple Store or Google Play! For more information visit: <a href="https://baldwincountyal.gov/stay-connected">https://baldwincountyal.gov/stay-connected</a>



### FREE GOVERNMENT EMPLOYEE DISCOUNTS ~ GOVX

Are you interested in discounts on items like YETI, Benchmade, Vortex Optics, Oakley, Costa, and Disney?!?

Save 10% - 20% on Yeti items, 40% on sunglasses, up to \$100 on gate prices at Disney World! And up to 20% on hotels and car rentals!

#### Sign up for your FREE GOVX account!!!

- Visit <a href="https://www.govx.com/">https://www.govx.com/</a>
- Click "Create My Free Account"
- · Enter in your email address
- Select "Government Employee"
  - o Select "State/Local"
  - Select the type of department you work in
- Enter in name and date of birth
- · Upload a photo or PDF of your ID badge
- · Verify your photo

Once the photo is submitted, it takes up to 48 hours to be approved. Then start saving!!

#### **TOP BRANDS**

SHOP THE ELITE



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SAVE 40%



**SAVE 35%** 



**SAVE 15%** 



**SAVE 30%** 



**SAVE 35%** 



SAVE UP TO 20%



## UPCOMING HOLIDAYS / BALDWIN COUNTY COMMISSION FACILITY CLOSURES



#### CHRISTMAS HOLIDAYS

Monday, December 25 -Tuesday, December 26, 2023



Monday, January 1, 2024



#### MARTIN LUTHER KING JR. DAY

Monday, January 15, 2024



#### MARDI GRAS (FAT TUESDAY)

Tuesday, February 13, 2024



To submit content for the Stay Connected 2024 - Issue 1 Newsletter please email:

newsletter@baldwincountyal.gov
NO LATER than Wednesday, March 20th at
Noon.



