



# Baldwin County Emergency Management Agency

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## Baldwin County Commission

**FOR IMMEDIATE RELEASE**

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## BALDWIN COUNTY MEDIA ALERT RECOVERY UPDATE #6

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**BALDWIN COUNTY, AL, (Sept. 24, 2020)** – Baldwin County Emergency Management Agency (BCEMA) asks for the media’s help in sharing the following new information. Please note previously issued – and still accurate – information is after the line break below. **As the situation continues to stabilize, starting Friday, Sept. 25, updates will be issued on an as-needed basis:**

- **Daily EMA updates**
  - Moving forward, Baldwin County EMA Facebook Live updates will be at 9:30 a.m. Monday-Friday. The video is recorded and available on the EMA [Facebook](#) page at [@BaldwinCountyEMA](#).
  - Follow active updates from Baldwin EMA on our other social media channels – [Instagram](#) and [Twitter](#) ([@BaldwinEMA](#)).
  - Important information is also available on the Baldwin County website ([www.baldwincountyal.gov](http://www.baldwincountyal.gov)) and on the Baldwin EMA app that is free to download on your mobile device.
  
- **Beaches**

Alabama Gulf Coast beaches remain closed and will reopen on Friday, Oct. 2.
  
- **Boil Water Notices**
  - All boil water notices have been lifted for Riviera Utilities customers.
  
- **Curfew**
  - Many curfews have been lifted. Those still in place include:
    - Fort Morgan and Gulf Shores from 10:30 p.m. to 6:00 a.m.
    - Summerdale from 9:00 p.m. to 5:00 a.m. through this weekend.
    - Orange Beach curfew will end Friday, Sept. 25 at 5:00 a.m.

- **Food Distribution Locations**

- **Friday**

- Faith Tabernacle

- 18109 US-98

- Foley, AL

- Hours: 8:00 a.m. until supplies run out

- American Red Cross LUNCH Feeding Locations:**

- Daphne – Macedonia Missionary Church

- Elberta

- Fairhope New Era Church

- Foley Piggly Wiggly

- Josephine

- Orange Beach

- Silverhill

- **Saturday**

- Zion Fountain AME Church at Vaughn School

- 23231 County Rd. 21

- Stockton, AL

- Hours: 9:00 a.m. until supplies run out

- **Tuesday**

- Prodisee Pantry

- 9315 Spanish Fort Blvd.

- Spanish Fort, AL

- Hours: 9:00 a.m. until supplies run out

- **Points of Distribution for Essential Supplies**

- As power and other utilities have been largely restored and stores are opening, all Baldwin County Points of Distribution (PODs) will close by end of business on Friday unless supplies are depleted before the time listed.

- **Closing Friday:**

- Elberta** (closing at 5:00 p.m.)

- Elberta Fire Department

- 13125 Chicago St.

- Elberta, AL

- Foley** (closing at 4:00 p.m.)

- Foley Soccer Complex

- 18507 US Hwy. 98

- Foley, AL

- Perdido Beach** (closing at 6:00 p.m.)

- Perdido Beach Fire Department

- 8450 Escambia Ave.

- Perdido Beach, AL

**Robertsdale** (closing at 7:00 p.m.)  
South Baldwin County Coliseum  
19477 Fairground Rd.  
Robertsdale, AL

**Seminole** (closing at 7:30 p.m.)  
Seminole Fire Department Station 22  
32268 Hwy. 90  
Seminole, AL

- **Remaining Open**
  - Gulf Shores – moving to Gulf Shores United Methodist Church on Hwy. 59
  - Orange Beach – operating at Christian Life-The Island Church on Canal Rd. through Sunday
    - Friday and Saturday from 9:00 a.m. to 5:00 p.m.
    - Sunday from Noon to 4:00 p.m.
- **Power Restoration**
  - Baldwin EMC reports power has been restored to 91% of customers.
    - 73,000 meters restored
    - 5,286 meters still out
  - Riviera Utilities reports power has been restored to 86% of customers.
    - 13,777 meters restored
    - 3,767 meters still out

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*Previously issued information that is still accurate:*

- **Charity Organizations Offering Assistance**
  - Baptist Association
    - First Baptist Church Gulf Shores – Gulf Shores, Orange Beach and Fort Morgan residents apply in person for cleanup assistance
    - First Baptist Church Robertsdale – Elberta, Foley, Robertsdale and Summerdale residents apply in person for cleanup assistance.
  - Feeding America/Feeding the Gulf Coast (food distribution efforts)
  - Red Cross (assisting across the county)
  - Samaritan’s Purse (First Baptist Church Foley) – Taking applications for cleanup assistance and installing temporary roof tarps.
    - People requesting assistance from Samaritan’s Purse must call the Crisis Cleanup Hotline at 1-800-451-1954 to get into the database. DO NOT call the church in Foley.
  - Salvation Army (feeding people across the county)

- **Cleanup Assistance Hotline**
  - Residents needing help removing trees and debris should call the Crisis Cleanup Hotline at 1-800-451-1954. Volunteer groups coming to the county will work from needs documented in this database.
  - The hotline is getting close to 1,500 calls per day and the phone lines are overloaded. If your call is not answered, please keep trying.
  
- **County Offices**
  - All jury trials scheduled through the end of September are cancelled, per Judge J. Clark Stankoski, Presiding Circuit Judge of the 28th Judicial Circuit.
  
- **Debris Cleanup**
  - Baldwin County is still under a burn ban until October 31. Residents clearing yard debris should not burn because outdoor burning can get out of control very quickly, and water pressure issues caused by Hurricane Sally can impact water flow at fire hydrants.
  - Yard and home debris should be sorted properly and set out by the road.
  - Sort your piles into appropriate types such as vegetative/tree limbs, construction & demolition (C&D), white goods (appliances and furniture), hazardous (paint/chemicals/poisons) piled at the edge of your property along the street. Click here for a handy [debris sorting chart](#).
  - Do not put your debris piles under power lines, blocking fire hydrants, or impeding traffic.
  - Do not bag your debris. Cleanup crews will only pick up loose debris.
  - Debris cleanup crews have been deployed and will only pick up debris along your street that has been sorted.
  
- **Disaster Assistance**
  - **FEMA**
    - FEMA has issued a disaster declaration for Baldwin, Escambia, and Mobile counties as well as the Porch Band of Creek Indians. To file a claim for assistance, you must first register with FEMA in one of the following ways:
      1. Call 1-800-621-3362 (TTY# 1-800-462-7585)
      2. Register online at [www.disasterassistance.gov](http://www.disasterassistance.gov)
      3. Download the FEMA app on your mobile device and register using the app.
    - Details on what is covered by [Individual Assistance](#) can be found online.
    - It is important to understand that by law, FEMA assistance cannot duplicate the assistance you receive from your insurance company, but you may receive assistance for items not covered by insurance.
    - FEMA does not offer assistance for your secondary home. Federal guidelines only allow FEMA to provide housing assistance when your primary residence is impacted by a presidentially-declared disaster.
  - **SBA**
    - The SBA has disaster assistance available for individuals (homeowners and renters), businesses, non-profit organizations, churches, small aquaculture businesses, and small agricultural cooperatives impacted by Hurricane Sally.

- These are low-interest disaster loans for uncompensated losses, such as if insurance were not enough or there is no insurance.
    - Apply online at [www.disasterassistance.sba.gov](http://www.disasterassistance.sba.gov) or contact your local Chamber of Commerce for assistance.
  - **DON'T FALL FOR SCAMS**
    - Any email correspondence from FEMA or SBA will come from official email addresses – fema.gov or sba.gov
    - DO NOT give personal or case number information via email to anyone claiming to be with FEMA or SBA if they are using a Gmail, Hotmail, Yahoo, or other email service (gmail.com, hotmail.com, yahoo.com).
- **Donations**
  - Individuals wanting to support Baldwin County residents recovering from Hurricane Sally are encouraged to use the official local United Way Hurricane Sally Relief Fund at [www.unitedway-bc.org](http://www.unitedway-bc.org).
- **Fraud/Price Gouging/Scams**
  - Baldwin EMA is receiving multiple reports of price gauging for tree removal services and other home repairs.
  - Report fraud or price gouging concerns to your local law enforcement agency. You can also report issues to the Alabama Department of Insurance Fraud Bureau at 334-241-4166.
  - Legitimate contractors must have a business license for each city and county in which they are operating. Ask to see proof of this license as well as bonding and insurance.
  - Always get written estimates from multiple contractors to make sure you get the best price and before any work is done.
  - DO NOT pay cash for work nor for advanced deposits. Always pay by check or credit card so you have a record of the transaction.
  - Never pay a contractor in full up front.
- **Volunteer Registration Centers (VRCs)**
  - Volunteers wanting to assist with cleanup and repairs need to register at an official Volunteer Registration Center to be matched up with residents who need help.
  - These centers are for individual volunteers; if with an organized group, the group leader should coordinate with the VRC.
  - Volunteers will be issued a Volunteer ID by the VRC so that residents know the person has been approved to assist.
  - Locations:
    - Gulf Shores United Methodist Church on Hwy. 59. Hours are 7:00 a.m. to 3:00 p.m.
    - Robertsdale at the PZK Hall on Hwy. 104. Hours at 9:00 a.m. to 2:00 p.m.

For more information, contact Jenni Guerry or Sherry-Lea Botop, Baldwin County Emergency Management Agency at [jguerry@baldwincountyal.gov](mailto:jguerry@baldwincountyal.gov) or (251) 972-6809.